

.. the nail box ..
healthy . natural . nails

CORONAVIRUS (COVID 19) INFECTION PREVENTION & CONTROL POLICY

for

the nail box, Regent's Park, Unit 1, 129 London Road, Nantwich CW5 6LW

My Commitment

I will provide you with a **safe environment** that complies
with the guidelines issued by the Government.

I am more than happy to discuss any of your individual concerns,
please feel free to speak to me before, during or after your appointment

Thank you

Please **do not** come to the salon if you or anyone you live with is self-isolating or
is displaying symptoms known to be consistent with Covid-19

I have inevitably had to introduce a small additional charge to take into account the impact of COVID 19. This is due to the changes I have had to implement at the salon and how I must now carry out my treatments to ensure both myself and my clients are kept safe at all times. This is a separate cost to your treatment price as all prices have remained the same.

I cannot **thank you** all enough for the continued support over recent months and I am so delighted to be able to warmly welcome you back into my salon.

THANK YOU

x Nicola x

Salon Owner – the nail box

Client arrival

- ✓ Upon arrival, please wait in the courtyard (either in or out of your car). If you have walked to the salon, please wait outside or in the hallway if it is raining. I will call you (or text if you prefer) to let you know I am ready for your appointment
- ✓ I will greet you warmly but without a handshake or personal contact
- ✓ I will ensure there is enough time between clients to clean the salon and ensure there is no cross over of clients at any time

I ask you, my valuable customers

- ✓ To contact me and re-arrange your appointment if you have a temperature, or are feeling unwell or if any person in your household has the same or is self-isolating
- ✓ To contact me as a matter of urgency if you show symptoms or test positive for COVID 19 within 14 days of attending the salon
- ✓ To arrive on time for your appointment as a late arrival may result in cancellation of your appointment. If you are running late, please contact me as soon as you can to let me know. If you are early you will not be able to wait in the salon until your appointment time
- ✓ To call/text/email only to make an appointment. No walk-ins will be permitted at any time
- ✓ To use the hand sanitiser provided just outside the entrance to the salon **prior** to coming in
- ✓ To come into the salon *without* the following items - coat, handbag, umbrella etc. as far as this is possible
- ✓ To wash your hands prior to your treatment following the guidelines provided
- ✓ To wear a face mask at all times whilst in the salon. You may bring your own or I have Type 2 disposable masks available to purchase at the salon for £1. Wearing a mask is mandatory.
- ✓ To have your temperature taken using a non-contact thermometer, I will also be taking my own temperature and sharing that with you prior to your treatment commencing
- ✓ To attend your appointment alone
- ✓ To pay for your treatment via bank transfer or where this is not possible, by using contactless methods

My salon and treatments

- ✓ I have undertaken a thorough review of my salon and the services I offer
- ✓ All surfaces throughout the salon will be cleaned regularly and wiped with the appropriate cleaning product between each client
- ✓ All items of equipment will be cleaned, disinfected and sterilised before and after every client
- ✓ I will use single-use disposable items where necessary
- ✓ I will ensure there is adequate ventilation with doors and windows open where possible
- ✓ I will care for all of my customers in a safe, hygienic and professional manner
- ✓ I have reviewed my treatment menu and removed treatments or elements of treatments where I feel it necessary to do so
- ✓ I will be wearing full PPE - new disposable gloves, an apron, a mask, and a re-usable visor during all treatments and these will all be replaced for every client
- ✓ I will wash my hands before and after every treatment
- ✓ I will be providing a wipe clean pillow on my treatment couch during eye treatments which will be covered with a clean towel and couch roll
- ✗ I will not be able to provide any refreshments during your treatment and no food can be eaten during your time in the salon. If you would like to bring your own refreshments, I will not be able to dispose of any empty containers etc. you will need to take them home with you
- ✗ I will not be able to provide fabric cushions on any of my treatment chairs, please bring your own if required